Engineering Excellence

Flow Factor ~ 216-765-4231

The Finest Tankless Electric Water Heater Available !



Tempra[™] / DHC-E

Featuring Advanced Microprocessor Control

- Outperforms Bulky Hot Water Tanks
- Reduces Hot Water Pipe Runs
- Best Warranty in the Industry

STIEBEL ELTRON Simply the Best 800-582-8423

E-mail: info@stiebel-eltron-usa.com www.stiebel-eltron-usa.com



ISO 9001 CERTIFIED

Tempra™ / DHC-E Tankless Electric Water Heaters



Tempra[™] / DHC-E Featuring Advanced Microprocessor Control

Flow Factor ~ 216-765-4231

- Control Temperature Simply by Setting a Dial. Set the temperature knob on the front cover, and enjoy water between 86°F (30°C) to 125°F (52°C). Change the desired temperature at anytime. No purchase of a remote selector control is necessary. Advanced microprocessor technology ensures that the water temperature never deviates from the set point.
- Best Warranty in the Industry. STIEBEL ELTRON has an enviable track record of engineering excellence and product quality. The three years parts warranty is unique in the industry. You can depend on the Tempra / DHC-E for many years to come.
- Compliance with Codes Made Easy. The water temperature required by codes can simply be dialed in at the unit. The 100% accuracy of the water temperature is guaranteed by sophisticated electronics. No need to worry about mixing valves that go out of adjustment and wear out.
- No Scalding. The electronic control system in the Tempra / DHC-E does not allow the water temperature to go above 125°F (52°C), which eliminates the possibility that scalding may occur. On the other hand, 125°F (52°C) water is sufficiently hot for most applications.



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When Performance Matters

- Simple Design of Plumbing System. There is no need for a T & P valve, drain or mixing valve. The design of the hot water plumbing system gets very simple and straight forward due to the advances introduced with the Tempra / DHC-E.
- Sleek Design Fits in Anywhere. Due to its small dimensions and attractive housing the Tempra / DHC-E can be left unconcealed in many applications.
- Seismic Proof Construction. Tempra / DHC-E is a tankless water heater system, and is thereby not subject to seismic code. There is no need for preventative construction, as required when using a bulky water storage heating system.

Limited Warranty (Excerpt): STIEBEL ELTRON, Inc. warrants to the original owner that the Tempra / DHC-E Series Water Heater will be free from defects in workmanship and materials for a period of THREE YEARS from the date of purchase. Should any part(s) prove to be defective during this period, STIEBEL ELTRON, Inc. will be responsible for replacement of the defective part(s) only. STIEBEL ELTRON, Inc. is not responsible for labor charges.







Tempra / DHC-E Tankless Electric Water Heaters deliver instant hot water. Tempra / DHC-E efficiencies eliminate wasted time waiting for hot water, while preserving precious water resources.

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STIEBEL ELTRON

Introducing Proprietary Technology

Take The Cover Off.

We have done our homework. As an international leader in the tankless electric water heating industry, STIEBEL ELTRON is proud to have pioneered this tankless water heating technology. The company's German engineering and manufacturing tradition of excellence means that you can depend on its performance for many years to come.

Superior, Reliable Performance.

The Tempra has several temperature and flow sensors which feed their readings into the unit's proprietary microprocessor control. Heating elements are engaged in stages, achieving the temperature you desire. The Tempra continually monitors the water temperature it produces.



shut-off valve

Tempra 29 & 36

The right size for the application

DHC-E and Tempra Models		DHO	С-Е 8	DHC	-E 10	Tempra 12		
Phase		1		1	1			
Voltage	V	208	240	208	240	208	240	
Wattage	kW	5.4	7.2	7.2	9.6	9	12	
Amperage	A	26	30	35	40	44	50	
Min. Required circuit breaker size	A	40	40	40	50	60	60	
Recommended wire size	AWG COPPER	8	8	8	8	6	6	
Maximum temperature increase above	@ 0.75 GPM	49	65	65	87	-	-	
ambient water temp.	@ 1.00 GPM	37	49	49	65	-	-	
·	@ 1.50 GPM	25	33	33	44	41	54	
	@ 2.25 GPM	-	-	-	-	27	36	
	@ 3.00 GPM	-	-	-	-	20	27	
Min water flow to activate unit		0.29	0.29 / 1.1					
Weight		5.9 /	15 /	15 / 6.8				
Nominal water volume	Gal		0.13 /	0.13 / 0.5				
Width	inch / cm		7 7/8	14 9/16 (37)				
Height	inch / cm		14 3/16	14 1/2 (36.7)				
Depth	inch / cm		4 1/8	4 5/8 (11.6)				
Working pressure	PSI / BAR		150		150 / 10			
Tested to pressure	PSI / BAR		300	300 / 20				
Water connections			1 / 2"	3 / 4" NPT, with built in shut-off valve				

	1	5	2	20		24	Ĩ	29	3	6			
	1	1		1		1		1	1				
V	208	240	208	240	208	240	208	240	208	240			
kW	10.8	14.4	14.4	19.2	18	24	21.6	28.8	27	36			
A	52	60	70	80	88	100	105	120	132	150			
A	40	2x40	2 x 50	2 x 50	2 x 60	2 x 60	3 x 50	3 x 50	3 x 60	3 x 60			
AWG COPPER	8	2x8	2 x 8	2 x 8	2 x 6	2 x 6	3 x 8	3 x 8	3 x 6	3 x 6			
@ 1.50 GPM	49	65	66	88	82	92	92	92	92	92			
@ 2.25 GPM	37	43	44	58	54	73	66	87	82	92			
@ 3.00 GPM	25	33	33	44	41	54	49	66	61	82			
@ 4.50 GPM	-	-	22	29	27	37	33	44	41	55			
GPM/Imin	0.58	3 / 2.2	0.58	/ 2.2	0.58	3 / 2.2	0.87	/ 3.3	0.87	/ 3.3			
Lb / kg	18 / 8.1		18 / 8.1		18 / 8.1		24.25 / 11		24.25 / 11				
Nominal water volume Gal		0.26 / 1.0		0.26 / 1.0		0.26 / 1.0		0.39 / 1.5		0.39 / 1.5			
inch / cm			14 9/	16 (37)				21 3/4	4 (55.2)				
inch / cm					14 1/2 (36.7)							
inch / cm					4 5/8 (11.6)							
Working pressure PSI / BAR				150 / 10									
Tested to pressure PSI / BAR					300 / 20								
Water connections					3 / 4" NPT, with built in shut-off valve								
	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal inch / cm inch / cm	V 208 kW 10.8 kW 10.8 A 52 A 40 AWG COPPER 8 @ 1.50 GPM 49 @ 2.25 GPM 37 @ 3.00 GPM 25 @ 4.50 GPM - GPM/Imin 0.55 Lb / kg 18 Gal 0.26 inch / cm - inch / cm - PSI / BAR -	kW 10.8 14.4 A 52 60 AWG COPPER 8 2x8 @ 1.50 GPM 49 65 @ 2.25 GPM 37 43 @ 3.00 GPM 25 33 @ 4.50 GPM - - GPM/Imin 0.58 / 2.2 18 / 8.1 Gal 0.26 / 1.0 - inch / cm - - inch / cm - - PSI / BAR - -	1 1 V 208 240 208 kW 10.8 14.4 14.4 A 52 60 70 A 40 2x40 2x50 AWG COPPER 8 2x8 2x8 @ 1.50 CPM 49 65 66 @ 2.25 CPM 37 43 44 @ 3.00 CPM 25 33 33 @ 4.50 GPM - - 22 CPM/Imin 0.58 / 2.2 0.58 Lb / kg 18 / 8.1 18 Gal 0.26 / 1.0 0.26 inch / cm 14 9/ 14 9/ inch / cm 14 9/ 14 9/ inch / cm 98 14 9/ PSI / BAR PSI / BAR 14 9/	1 1 V 208 240 208 240 kW 10.8 14.4 14.4 19.2 A 52 60 70 80 A 40 2x40 2x 50 2x 50 AWG COPPER 8 2x8 2x 8 2x 8 @ 1.50 CPM 49 65 66 88 @ 2.25 CPM 37 43 44 58 @ 3.00 CPM 25 33 33 44 @ 4.50 GPM - - 22 29 CPM/Imin 0.58 / 2.2 0.58 / 2.2 18 / 8.1 Lb / kg 18 / 8.1 18 / 8.1 Gal Gal 0.26 / 1.0 0.26 / 1.0 .26 / 1.0 inch / cm inch / cm 14 9/16 (37)	1 1 V 208 240 208 240 208 kW 10.8 14.4 14.4 19.2 18 A 52 60 70 80 88 A 40 2x40 2x50 2x50 2x60 AWG COPPER 8 2x8 2x8 2x8 2x6 @ 1.50 GPM 49 65 66 88 82 @ 2.25 GPM 37 43 44 58 54 @ 3.00 GPM 25 33 33 44 41 @ 4.50 GPM - - 22 29 27 GPM/Imin 0.58 / 2.2 0.58 / 2.2 0.58 0.20 Lb / kg 18 / 8.1 18 / 8.1 18 Gal 0.26 / 1.0 0.26 / 1.0 0.20 inch / cm 14 9/16 (37) 14 1/2 (12) 14 1/2 (12) inch / cm 4 5/8 (10) 150 / 150 / PSI / BAR	1 1 1 V 208 240 208 240 208 240 kW 10.8 14.4 14.4 19.2 18 24 A 52 60 70 80 88 100 A 40 2x40 2x50 2x50 2x60 2x60 AWG COPPER 8 2x8 2x8 2x8 2x6 2x6 @ 1.50 GPM 49 65 66 88 82 92 @ 2.25 GPM 37 43 44 58 54 73 @ 3.00 GPM 25 33 33 44 41 54 @ 4.50 GPM - - 22 29 27 37 GPM/Imin 0.58 / 2.2 0.58 / 2.2 0.58 / 2.2 0.58 / 2.2 0.58 / 2.2 Lb / kg 18 / 8.1 18 / 8.1 18 / 8.1 18 / 8.1 18 / 8.1 Gal 0.26 / 1.0 0.26 / 1.0 0.26 / 1.0	1 1 1 1 V 208 240 208 240 208 240 208 kW 10.8 14.4 14.4 19.2 18 24 21.6 A 52 60 70 80 88 100 105 A 40 2x40 2x 50 2 x 50 2 x 60 2 x 60 3 x 50 AWG COPPER 8 2x8 2 x 8 2 x 8 2 x 6 2 x 6 3 x 8 @ 1.50 GPM 49 65 66 88 82 92 92 @ 2.25 GPM 37 43 44 58 54 73 66 @ 3.00 GPM 25 33 33 44 41 54 49 @ 4.50 GPM - - 22 29 27 37 33 GPM/Imin 0.58 / 2.2 0.58 / 2.2 0.58 / 2.2 0.58 / 2.2 0.87 Lb / kg 18 / 8.1 18 / 8.1 18 / 8.1 24.22 0.30 Gal 0.26 / 1.0 0.26	1 1 1 1 1 V 208 240 208 240 208 240 208 240 kW 10.8 14.4 14.4 19.2 18 24 21.6 28.8 A 52 60 70 80 88 100 105 120 A 40 2x40 2x 50 2 x 50 2 x 60 2 x 60 3 x 50 3 x 50 AWG COPPER 8 2x8 2 x 8 2 x 8 2 x 6 2 x 6 3 x 8 3 x 8 @ 1.50 GPM 49 65 66 88 82 92 92 92 @ 2.25 GPM 37 43 44 58 54 73 66 87 @ 3.00 GPM 25 33 33 44 41 54 49 66 @ 4.50 GPM - - 22 29 27 37 33 44 GPM/Imin 0.58 / 2.2 0.58 / 2.2 0.58 / 2.2 0.87 / 3.3 18 / 8.1 18 / 8.1 24.25	1 1 1 1 1 1 1 1 1 V 208 240 132 13			

* Suitable for supply with up to 107°F / 42°C * Tankless water heaters are considered a non-continuous load * Conductors should be sized to maintain a voltage drop of less than 3% under load





Tankless Electric Water Heater Sizing Chart

			DHC	DHC	Tempra						
	Flow	GPM	E 8	E 10	12	15	20	24	29	36	
Lav.	Low	0.50									
Sink	Low	0.50									
	Low-Med	0.75									
	Low-Med	0.75									
	Med	1.00									
	Med	1.00									
	High	1.50									
	High	1.50									
						1			1		
Kitchen	Low	1.00									
Sink	Low	1.00									
	Med	1.50									
	Med	1.50									
Utility	1.50	0 - 2.00						*2			
Sink	1.50) - 2.00									
									1		
Multi-	Low	0.50	*3	*4	*5						
Sinks	Low	0.50	*2	*3	*4						
	Med	1-1.25		*2	*2	*2	*3	*4	*5	*6	
	Med	1-1.25					*2	*3	*4	*5	

*Max. number of sinks that can be serviced by one unit

Single	Low	1.00				
Single Shower	Low	1.00				
	Low-Med	1.50				
	Low-Med	1.50				
	High	3.00				
	High	3.00				



Warm (Southern) Climate www.flowfactor.com

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